



## SERVICES A to Z

### AIR CONDITIONER

Each apartment has air conditioning.

### BABY BEDDING

Extra beds and baby cots are available on request.

### BABY HIGH CHAIR

High chair is available on request.

### BARBECUE FIREPLACE

We have a grill house at the end of our park. It is a covered grill house for about 30 people. It is possible to cook outdoors with family and friends. The use of the grill house is free of charge, but you have to buy firewood at the reception. The stove may only be heated by the host. Use the barbecue fireplace at your own risk.

### BATHROOM

- Every apartment has heated bathroom with shower and window.
- We provide the followings:
- Toothbrush cup
- Hairdryer
- Towel per person, hanger
- Bath towel per person, hanger
- Shower
- Liquid soap
- Storage shelf
- Mirror, wall outlet and lighting at the mirror and washbasin

### BEDS/ BEDDING

- The size of a single bed is 90x200 cm.
- The size of a double bed is 200x200 cm.
- Our mattresses are in good condition, 20 cm thick.
- All our beds have washable mattress covers.
- In addition to our double beds, there is also a nightstand with lamp.
- The lighting can be controlled from the bed.
- There is a free outlet next to the beds.
- The size of the bed linen is 135x200 cm.
- We change our bed linen every week.
- The bedding set includes a duvet, a pillow with a cover, a sheet and an additional blanket. Extra pillows and blankets are available on request. Please let us know in advance if you need this!



## **BICYCLE STORAGE / RENTAL**

Our guest house has a bicycle storage in both courtyards, which are located inside the garden, behind a lockable gate. Bicycles are not allowed in the apartments.

Bicycle rental is available. Please let us know your needs in advance and we will discuss it with our partner.

## **BLANKET**

We provide blankets for our guests. Additional blankets are available on request at the reception.

## **BREAKFAST**

If you want to have breakfast, please let us know in advance. You can have breakfast from 7 to 9 AM. The breakfast table always offers fresh baked goods, jam, honey, butter / margarine, muesli, yoghurt and milk products. Vegetable, fruit. For drinking: water, orange juice, milk, tea and coffee.

## **CLEANING**

We clean the rooms every day. We change towels every 3 days, bed linen weekly.

## **CLOTHES HANGER**

All our apartments are equipped with clothes hangers.

## **COFFEE MAKER**

Our apartments have coffee machines.

## **DESK**

Every apartment has a table for your convenience. In addition, there is wall outlet and lighting.

## **DOCTOR**

If you need we call you a doctor.

## **DRINKS**

Mineral water in the rooms.

## **FIREPLACE**

Our three apartments have a wood-burning fireplace designed by an applied artist. If you want to heat with the fireplace during your vacation, you can buy firewood from us. You are not allowed to use our fireplaces with wood you bring. Please indicate your need for heating in advance and plan your reservation accordingly! Only 3 of 6 apartments have this option. Use the fireplace at your own risk.



## **FIREWOOD**

We provide firewood for fireplace heating and garden furnace heating for a price.

## **GAMES / PLAYGROUND**

We are waiting our young guests next to the Grill House with a playground including a swing, climbing frames, sandpit. A toilet unit is also located here. We provide sandbox games and we also provide board games for families on request. The playground can only be used with parental supervision. Use the playground at your own risk.

## **GRILL**

There is a covered barbecue house suitable for 30 people, at the end of the park belonging to our guest houses. It is possible to do outdoor cooking with family or friends. Our barbecue house is self-service, for which we provide firewood on request, for a special price. It is also possible to heat the oven, cook individual dishes or fry bacon. Use the barbecue house at your own risk.

## **GUEST REVIEWS**

You can rate us through Google. We also welcome you to write a few lines in our Guestbook at checkout.

## **HAIR DRYER**

All apartment include a hairdryer.

## **HANGER**

The rooms are equipped with uniform hangers.

## **HEATING**

The Rozália Guesthouses have central heating working in winter too. 3 apartments also has fireplace. Use the fireplace at your own risk.

## **INTERNET**

Our apartments are covered with WIFI network. Each apartment has individual internet access.

**WIFI CODE: rozaliaR**

## **IRON**

An iron and ironing board are available on request. Use the iron at your own risk.

## **KETTLE**

Every apartment has a kettle. Use the kettle at your own risk.

## **LIGHTING**

You can control the lighting in the rooms with a central switch for each room. You can turn off the room lights from the bed too.



## **MAP / TURN**

We provide map guidance for our arriving guests if required.

## **MIRROR**

Our apartments have mirrors in several places. We placed a dressing mirror in the hall and we also installed mirrors in the bathroom and toilets.

## **NEEDLE AND THREAD**

Sewing kit is available on request. Inquire at the reception!

## **PARK**

We have our own closed park where you have the opportunity to walk, have meetings with your family and friends or even colleagues at the barbecue house. There is a children's playground in the park. Use the playground at your own risk.

## **PARKING**

Our guest house has a closed parking place.

## **PAYMENTS**

- monies (HUF)
- Cards: VISA, VISA Electron, Mastercard, American Express, JCB, UnionPay, Bancontact, ApplePay, GooglePay, Pay

## **PILLOW**

Our bedding set includes a large pillow. If necessary, a spare pillow can be requested at reception.

## **PROGRAMS**

You can check the current programs in the area on our website: [www.rozaliavendeghaz.hu](http://www.rozaliavendeghaz.hu)  
Other program information is available at the reception.

## **RADIO**

It is possible to listen to the radio on the smart televisions in the apartments.

## **READING LAMP**

Every apartment has a reading lamp.

## **RECEPTION**

The reception is open from 7 am to 9 am and 5 pm to 6 pm. Besides these times you can call the following phone number before 8 pm: +36 30 933 58 29.

## **REFRIGERATOR**

Every apartment has a refrigerator.





## ROOM EQUIPMENT

We have apartments in two buildings. Some apartments (3 out of 6) are equipped with all the necessary equipment for self-service:

- refrigerator
- microwave oven
- coffee maker
- dinner set
- cutlery
- cooking pots
- dishtowels
- oven

**There is no possibility of cooking in the other building,** but these apartments also have a refrigerator, coffee maker and glasses. We also provide the opportunity for having a breakfast in the common diner. Any food bought to the kitchen must have proof of origin.

Additional equipment, services in both buildings:

- wardrobe
- shelves for underwear
- uniform clothes hangers
- hangers
- comfortable sofa and armchairs
- comfortable mattress beds
- bed linen, extra pillows and extra blankets are available
- table with two chairs
- desk with socket and lighting
- free wall outlets in the room
- nightstand
- reading lamp
- bedside lighting
- dressing mirror
- suitcase
- paper basket and trash
- coffee maker
- television
- internet
- safe
- waste basket

## SAFE

Every apartment has a safe. Instructions of use is next to the safe.

## SAUNA

We have a Finnish sauna for 6 people in the main building. If you want to take a sauna, please let us know 3 hours in advance. Use the sauna at your own risk.



## **SHOEHORN**

Every apartment has a shoehorn.

## **SHOWER GEL**

Every shower has shower gel.

## **SOAP/ LIQUID SOAP**

There is liquid soap in the bathrooms and toilets.

## **SUITCASE HOLDER**

In the forecourt of our apartments, we have designed anteroom walls with clothes hangers and shoe storage, where you can conveniently place your luggage on arrival.

## **TERRACE**

You have the opportunity to sit on our terrace. You can purchase drinks at the reception.

## **TOILET/WC**

Our apartments are equipped with 2 separate toilets. We also provide toilet paper and spare toilet paper.

## **TOOTH GLASS**

The basic equipment of the bathrooms of our apartments includes the number of toothbrush glasses corresponding to the capacity.

## **TOWEL**

We provide 1 towel and 1 bath towel per guest. In addition, the toilets have hand towels. Extra bath towels on request.

We change our towels every 3 days.

## **TV**

Every apartment has a smart TV with a 32-channel digital program guide. The full list of channels can be read on a separate sheet in the folder.

## **UMBRELLA**

Umbrellas are available on request at the reception.

## **WASHING SERVICE**

We can wash your clothes on request. The price of this service depends on the amount of clothing.

## **WIFI**

WiFi is available throughout the house. **WIFI code: rozaliaR**



## **SAFETY INSTRUCTIONS**

Smoking is **FORBIDDEN** in the Guesthouse building and in the apartments!

Smoking is only allowed in the designated areas in accordance with the legal requirements.

The use of pyrotechnic products is prohibited in the apartments and the area of the guest house.

### **In the event of a fire, proceed as follows:**

- Notify the reception and the Fire Department
- Alarm the guests of the other apartments
- Leave the building immediately

### **IMPORTANT PHONE NUMBERS:**

**Fire service: 105**

**Ambulance: 104**

**Police: 107**

**Emergency call center: 112**

**Please keep the escape route and the stairway always free!**

### **To protect your values, please consider the following:**

- Please do not invite strangers into your apartment.
- Please pay attention to close your car in all cases and don't leave any value inside.
- We are not responsible for any lost or stolen items or values.
- Please place your values in the safe located inside the apartment.
- Please make sure that the doors and windows are closed before leaving the apartment.



## GRILL HOUSE POLICY

Our barbecue house is located at the end of the park next to the playground. The house and the devices can be used individually. We provide the following tools for grilling:

- Plates and glasses
- Metal cutlery, wooden spoon
- Utensils
- Bench
- Furnace heating only on request
- Fireplace - firewood on request
- Refrigerator
- Sink
- Drinking water from the tap
- Trash can
- Cleaning

**The use of the barbecue house is your responsibility.  
We accept no liability for any injuries.**

### PLEASE FOLLOW THESE RULES WHEN USING THE GRILL HOUSE:

- For health reasons, it is FORBIDDEN to bring dogs into the barbecue house and the playground!
- Please note that drinking alcohol and smoking are FORBIDDEN in the playground area!
- The equipments in the area of the barbecue house is the property of Rozália Guesthouse.
- Please take care of our devices like it were yours.
- No devices should be taken away!
- Please put the waste in the bin!
- Take care of yourself and your peers!
- Fire protection rules apply in the barbecue house.
- By using the barbecue house you accept the rules!







ROZÁLIA GUESTHOUSE



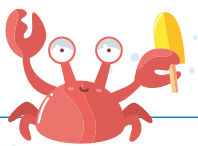
## PLAYGROUND RULES

Dear Guests,

In order for the temporary residents of the Rozália Guesthouse to have a good time during their holiday, please pay attention to each other and follow the following rules at the playground:

1. The playground has no opening hours, but it can be used in bright, good conditions.
- 2. Children may only use the playground under the supervision of their parents or mature relatives and people.**
3. For the safety of children using the playground, the Rozália Guesthouse is not responsible and cannot take responsibility! The maintainer does not provide childcare and can not provide it!
4. Everyone in the playground is responsible for the physical integrity of others in the playground activities, and in the case of minors, the relative is responsible.
5. Smoking, alcohol and drug use, and the disposal of bottles and other waste are strictly prohibited in the playground area. Please do not eat ice cream at the playground!
6. It is forbidden to bring a dog or any other animal to the playground for health reasons!
7. For the proper use and protection of the devices on the playground - all users are obliged to pay material and repair responsibility!
8. Children's playground equipment on the playground, please observe the age limits on play equipment.
9. Sandbox games are the property of the Rozália Guesthouse, they must not be taken away! Please put back in place after game!
10. Visitors to the playground accept the rules described above.

The staff at Rozália Guesthouse wish you a pleasant stay!





## SAUNA ETIQUETTE

You can take a sauna in the main building of Rozália Guesthouse. We are waiting for you with a Finnish sauna for 6 people.

If you want to use the sauna, please order at least 3 hours before use so we can heat it!  
1 additional bath towel is provided for the sauna.

### PLEASE FOLLOW THE FOLLOWING RULES WHEN USING THE SAUNA:

- Please take a shower before entering the sauna.
- The sauna can be used by people over the age of 18.
- Take off your jewelry before entering the sauna.
- Please take off your slippers before entering the sauna.
- Please do not use the sauna if you are drunk.
- Smoking and alcohol consumption are FORBIDDEN in the sauna area.
- It is FORBIDDEN to eat and drink in the sauna.
- You can request a separate bath towel or sheet for the sauna. Please use them.
- If possible, take a sauna without a swimsuit.
- Please put the sheet on the bench before sitting down.
- Never enter the sauna alone.
- Sprinkle the sauna stones only out of the tub provided by us.
- It is FORBIDDEN to drop oil directly on the sauna stones! It can also be life threatening.
- Use the sauna at your own risk.





## TV CHANNEL LIST

### PUBLIC SERVICE

- DUNA TV
- DUNA WORLD
- M1
- M2
- M4 SPORT
- M5

### DISTRIBUTION

- Da Vinci
- Spektrum Home

### MOVIES, SERIES

- Film Cafe
- Film+
- Mozi+
- Prime

### ENTERTAINMENT, COMMERCIAL

- Comedy Central Family
- RTL Klub
- RTL II.
- RTL+
- RTL Spike
- STORY 4
- SUPER TV2
- TV2
- TV4
- Viasat3
- Viasat6

### SPORT

- M4 Sport
- Sport1

### MUSIC

- Muzsika TV
- Sláger TV

### LIFESTYLE

- LIFE TV
- OZONE TV

### NEWS

- ATV
- CNN International
- Euronews
- Hír TV



## SAFE USER GUIDE

### Programming the safe

1. Press and hold the red button at the top inside the battery compartement until two beep tones are emitted.
2. Enter your personal 3-to 8-digit secret code on the keypad and confirm within **15 seconds** by pressing the letter „B”.
3. Remember your secret code.

**Note:** If the confirmation period to press the letter „B” on the keypad after entering your personal 3-to 8-digit secret code expired, you will have to start all over again.

### Opening and closing the safe

1. To open the safe, enter your personal 3-to 8-digit secret code on the keypad and confirm by pressing the letter „A”.
2. A beep tone sounds and the green confirmation LED lights up.
3. Open the door within 5 seconds by turning the hand grip clockwise.
4. Close the door and turn the hand grip counter-clockwise.

**Note:** If an unaAUTHORIZED person tries to open the safe by entering a wrong secret code, it will not open. If three times in a row incorrect combinations are entered, then a lock-down period of 20 seconds comes into effect. After three further invalid entries the lock-down period is extended to 5 minutes.

